



**EARTH BUILDING ASSOCIATION of AUSTRALIA Inc**

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## Terms and Conditions

### PAYMENT TERMS:

1. Membership applications and Friend subscriptions are done through the website on this link <https://www.ebaa.asn.au/membership/>. The options are Business (\$175/annum), Individual (\$70/annum) and Friend subscription (\$25/annum). A one-time joining fee of \$20 is added on top of the annual membership fee. Once payment is made, a confirmation of purchase and payment receipt are automatically generated (excluding applications for Business membership). In the case of Business membership applications, the application needs to be approved by the executive directors before the applicant is requested to pay. Once approved, the applicant will be invoiced of the full amount which is payable by bank transfer or over the phone. All types of subscriptions are deemed active and provision of services commence after payment is made.
2. Subscriptions can be renewed by paying through bank transfer, through the EBAA website or by calling 0429321104 to pay by card over the phone.
3. The EBAA guide book, "Building with Earth Bricks and Rammed Earth in Australia" is being sold through the website at <https://www.ebaa.asn.au/publications/building-with-earth-bricks-and-rammed-earth-in-australia/>. Once payment is made, a confirmation of purchase and payment receipt are automatically generated. The book is shipped via Australia Post within three business days after payment is received. Estimated delivery is within one to two weeks from date of payment.
4. Conference registrations and payments can be made not more 90 days before the event via the EBAA website and are payable by card upon registration. In some cases, registrations and/or payments can be done over the phone or by bank transfer depending on the type of registration or capability of registrant. In all cases, a confirmation of registration and receipt of payment are emailed to each registrant immediately after payment.

### REFUND POLICY:

1. If a member/subscriber is not satisfied with the services. He or she can cancel at anytime and shall be refunded the full amount of annual fee less the months already consumed within the subscription period. Other options may be offered if appropriate and agreed by both parties.
2. For conference registrations: any registration cancelled two weeks before the event will be refunded in full, less any non-refundable transaction fee. For cancellations less than two weeks, a refund will be made in full, less any non-refundable transaction fee and any services and materials already consumed or paid in preparation for the registrant's attendance at the event.
3. If the event or conference is cancelled due to unforeseen circumstances, a full refund will be issued to all patrons.
4. In the event that the EBAA guide book, Building with Earth Bricks and Rammed Earth in Australia, is faulty or damaged when received by the customer, the customer may return the book and ask for a replacement or refund. The amount of refund will be determined by EBAA depending on the condition of the book when received. A refund may not be granted if the customer simply changed his/her mind.

### PRIVACY POLICY:

1. Customer information collected by EBAA will not be disclosed to a third party unless authorised by or agreed with the customer.
2. Online payments are processed via PayPal and is covered by [PayPal's secure privacy policy](#).